

Assurance Statement Rentokil Pest Control

Rentokil Initial B.V. (further referred to as Rentokil) has commissioned FIRA Sustainability B.V. to provide external assurance on the reliability of Corporate Social Responsibility information as presented in the FIRA Platform. This statement is issued to Rentokil based on our assessment of the content, including underlying systems and available evidence, as disclosed in its Extended CSR Report and CSR Scorecard. This statement is intended for clients and other stakeholders who have a professional interest in Rentokil sustainability performance and opportunities.

The value of FIRA participation is found in transparency on actual CSR performance information as disclosed in the FIRA Platform. Please visit www.fira.nl to request access.

Scope

The scope for this assignment is: Service activities related to pest control and prevention by Rentokil Pest Control, business unit of Rentokil Initial B.V. (chamber of commerce 30128427), based in the Netherlands. Corporate, Rentokil Initial Plc., and activities of its other (foreign) subsidiaries and business units such as Initial (Initial B.V.), Rentokil Hygiene (Rentokil Initial B.V.) and Ambius B.V. are not in scope.

CSR Report: Extended

Rentokil expresses commitment to the principles of corporate social responsibility, and discloses its ambition on CSR issues as prioritized by FIRA, including management approach, policies, measures and plans. An extensive issue analysis has also been executed.

Methodology & Work Undertaken

FIRA facilitates organizations processing the sustainability information in the FIRA Platform. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence. FIRA verifies all claims and information in accordance with the standard particular to the Extended CSR Report (see FIRA Platform Protocol for details). Claims and related information in the FIRA Platform were reviewed based on the evidence made available by Rentokil to FIRA to determine the plausibility of information.

Conclusion

Rentokil reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed through its Extended CSR Report in the FIRA Platform are reliable.

Summary FIRA Comments

We compliment Rentokil on initiatives undertaken. Please find a summary of our comments as published in the FIRA Platform below:

- **Balance & Completeness:** Management approach has been disclosed on most issues. We encourage Rentokil to formulate ambitions for all relevant CSR issues and include clear objectives to report on progress. We compliment Rentokil with new practices on health and safety, prevention of pollution, pest prevention, and social dialogue. Other practices are focused on sustainable resource use, animal welfare, human development and social investment. We encourage Rentokil to expand scope to include production of pesticides and pest control products and to disclose practices on pollution due to production, work for vulnerable groups, circular economy, carbon footprint reduction, sustainable procurement and data protection.
- **Code of Conduct:** A company code of conduct is in place.
- **Commitment to CSR:** Rentokil has committed to the template CSR declaration, including commitment to all CSR principles and to progress on material issues. We encourage Rentokil to work on a company specific declaration based on relevant CSR issues.
- **Value Chain:** There is limited information on the origin of supplies beyond Rentokil corporate (upstream). We encourage Rentokil to collect additional value chain data (on biocides, other pest control products, work wear and PPE).

Date of issue: November 23, 2017

(company CSR information is re-assessed on annual basis).

On behalf of FIRA,


Mrs. J. Chatelain
Director Reporting and Assurance

