

myRentokil

Frequently Asked Question (FAQ)

What is myRentokil?

myRentokil is a unique online pest control reporting system designed and built by Rentokil. It is easy to use and delivers important information, facilitating a proactive approach to pest risk and control, and improving end-to-end supply chain risk management.

Information is real-time* and access is available 24/7 from wherever you are, providing you with the peace of mind that you can view and analyze your pest control data whenever you want.

What is myRentokil Lite?

myRentokil Lite is a light version for users that need a standard level of pest reporting, view outstanding recommendations and pest activity data. It also enables management of pest control records and staying compliant with legislation. It is easy to use and delivers important information, facilitating a proactive approach to pest risk and control, and account management.

How does myRentokil help with my audit requirements?

There is a lot to consider when preparing for audits and having instant access to key information (eg; pest control service records, pest activity trend, safety data sheets, etc.) to manage and prioritize risks to your business is a critical activity. Use myRentokil to help satisfy the needs of a range of auditing bodies and ensure your company complies with necessary legislation and standards.

How do I know that my data is safe?

myRentokil has been designed as a secure site, ensured by:

- A password protected system with controlled access lists
 - Encrypted communications
 - Data is managed at a secure data center with an established disaster recovery plan
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How do I get myRentokil/ myRentokil Lite?

This is available with your Rentokil integrated pest management contract. You may get in touch with experts handling your account for this.

**speed is dependent on data connectivity*