

Rentokil Malaysia Partners with Zuellig Pharma In Achieving Outstanding Audit Compliance

Zuellig Pharma is one of the largest Pharmaceutical group in Asia. Founded in 1901 by Frederick E. Zuellig, their vision is to make healthcare more accessible to all. At Zuellig Pharma Malaysia, they aim to provide their long list of local and international customers with world-class distribution, digital and commercial services to support the growing medical needs in the Asia



To stay on top of the evolving healthcare environment, Zuellig Pharma is highly committed in adhering to the highest standards of compliance and quality to ensure uncompromised supply chain management. To achieve that, their quality management systems are designed around the guidelines provided by key regulatory and certification bodies, such as ISO 9001:2000, CGMP Certification, GSDP, US FDA etc.

Zuellig Pharma also recognises the important role of pest control in ensuring that they exceed the most stringent regulatory requirements. Adulteration of any pharmaceutical raw materials, medicines and medical equipment not only destroys the affected goods and causes production losses, but also results in a devastating loss of customer trust and product recall. As Zuellig Pharma's trusted partner in pest control, Rentokil has been supporting Zuellig Pharma with pest management services while providing support in their audit process with reporting services and more with myRentokil, an online reporting platform, specially designed and developed for customers like Zuellig Pharma.

“At Zuellig Pharma, we have more than 40 internal and external audits per year and pest management is one of the compulsory requirements by audit bodies like GMP an CGMP. **myRentokil has ease my overall audit processes because it gives me easy access to all the documentations required in the audit.** There are times when auditors may even request for unexpected data, for example, pest activity trends in our site. We used to go through pages of documents just to search for the data required. **With myRentokil, I can now easily log into the system and show the auditors the required information on the spot without any hassle.**

Besides that, Zuellig Pharma has multiple sites across Malaysia and **myRentokil allows me access to the documentations and service reports on my laptop, regardless of location.** Besides time saving, it also provides me the convenience of not having to travel with heavy files.” says Muhammad Irfan Basir, Facilities Engineer of Zuellig Pharma.