



Pest Aware

Customer Prepare – Bed Bug Service

Working in partnership with you.

Prior to your service:

- All bed linen, curtains and clothing should be removed and washed in the hottest wash possible and/or dried in hot air clothes dryer prior to our treatment.
- All loose articles should be removed from the floor.
- Where possible, beds and other known harbourages should be dismantled to allow thorough treatment. Wardrobes, drawers, etc. should be emptied of. The contents should be washed on the hottest wash cycle possible and/or dried in hot air dryer.
- All carpet areas and carpet mats may need to be sprayed or treated.
- You and any pets must vacate premises.
- Vacuum dead insects between follow up visits.
- Re-entry until treatment has completely dried, 2-4 hours afterwards as advised.
- Do not vacuum floors and upholstery for at least 10-14 days (ensure vacuum bags are disposed of immediately). All floor areas should be cleaned regularly.
- Remove past signs of infestation e.g. blood spotting and excreta on wall to avoid future confusion.
- Bed bug activity may be observed for several days after initial treatment, this is not unusual.
- For further information, please call us at **1300 881 911** or email us at enquiry@rentokil.com.my.

www.rentokil.com.my
1300 881 911

Visit our website for more information on protecting your home and family from pests.

Treating Bed Bug Infestations

- Bed bugs are an objectionable pest and one of the most difficult to eradicate.
- Practicing good sanitation, regular cleaning and reducing clutter may help to reduce bed bug numbers. However, professional treatment is necessary to eliminate the infestation.
- Rentokil technicians are skilled, extensively trained and experienced professionals. Bed bugs usually enter a property carried on clothing, luggage or furniture.
- One of the most common sources of bed bugs is staying at lodgings with an infestation. Bed bugs or their eggs could get into clothing or suitcases, where they are then unknowingly transported home.
- It is important to check for signs of bed bugs prior to staying in your hotel room. If there are any signs of bed bugs when staying at a hotel, particularly being bitten when sleeping or seeing blood spots on sheets, take great care in bringing your personal belongings home. If you suspect bed bugs, hotel staff should be immediately notified.