



## Pest Aware

### Customer Prepare – Stored Product Insect Service

Prior to your service:

- Please ensure general housekeeping is carried out prior to our service.
- Ensure all cupboards/pantries are emptied of all foodstuffs/crockery prior to treatment.
- Wash interior of cupboards/pantries with warm soapy water.
- All infested foodstuffs must be wrapped & disposed of prior to treatment.
- Any insect larvae or adults can be vacuumed prior to service. Dispose of vacuum bag or empty filter.
- Notify our technician if you have seen activity in other rooms. Stored product insects may also infest items such as “pot pourri,” dried flowers or old rodent baits in the roof void.
- Ensure that all foodstuffs are used on a “first in, first out” basis. That is, use your older products first.
- Store items such as flour in the crisper drawer of your refrigerator. This will eliminate the risk of infestation
- Most insecticides used by Rentokil companies are considered of low mammalian toxicity and most internal sprays will be odourless, you can be present during the service. People cannot be in the “immediate vicinity” of a pesticide application.
- If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
- For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
- Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention of stored product insect activity to your home.
- Our professional service is tailored to your home, and our technician will assess the best areas and methods to treat your home based on the environment and infestation levels found.
- Please send your customer experience comments to [customer-care-au@rentokil-initial.com](mailto:customer-care-au@rentokil-initial.com)

#### Stored Product Insects Habits

- May be moths, beetles or mites.
- Favour moist, warm conditions.
- May spread quickly from one infested product to other products.
- Are often already present in foodstuffs before purchase.