



Pest Aware

Customer Prepare – Pest Prevention Service

Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out prior to our service.
- Clear bench tops of food items, ensure loose items are cleared around the floor areas
- Most insecticides used by Rentokil companies are considered of low mammalian toxicity and most internal sprays will be odourless, you can be present during the service. People cannot be in “immediate vicinity” of pesticide application.
- If a member of your team is pregnant or may suffer from respiratory complaints it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
- For external treatments pets such as dogs, cats, rabbits and guinea pigs must be isolated away from the treated areas until all treated areas are dry.
- Our qualified technician will complete a site risk assessment and provide you with a full treatment report, including recommendations for future prevention of activity to your business.
- Our professional service has been tailored to your site, and our technician will assess the best methods to treat based on the agreement in place, the environment and infestation levels found.
- Please send your customer experience comments to customer-care-au@rentokil-initial.com

How to Prevent Pests

Housekeeping

- Clean all spills immediately
- Clean debris from under refrigerators, ovens and other machinery
- Keep garbage in sealed bins
- Remove noticeable webs
- Stack products with a gap, don't store on the floor
- Keep doors and windows closed
- Drains and guttering to be regularly cleaned

Proofing

- Sealing entry points can help prevent pests from entering your site. Key risks are gaps around pipes, drains and common walls with neighbouring properties.
- Rentokil provides bristle strips to doors to prevent rodents and insects entering
- Rentokil's experience in bird netting, spikes and other methods can prevent harborage and breeding
- Overgrown vegetation around building/fence line to be controlled, Rentokil provides a weed control service